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Doc ID: Note:111376.1
Subject: ON-INSERT trigger raised unhandled exception ORA-01631 in Ship Confirm
Type: PROBLEM
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Problem Description

When are ship confirming an order line and you close the pick slip, you receive the error:

FRM-40735: ON-INSERT trigger raised unhandled exception ORA-01631

Navigation:
Order Entry
Shipping > Confirm Shipments > Pick Slip

form name: SHPFCCON v5.4.29 (10.7.16.1SC or 10.7NCA)

The problem is occurring daily, but not consistently and not on all Sales Orders. However, when another user trys to ship the product and close the Pick Slip at a later time, the Pick Slip closes and the product is shipped.

Solution Description

Increase the table space where OE_FREIGHT_CHARGES resides.

Explanation

The error was occuring due to a table space issue for OE_FREIGHT_CHARGES.

References

TAR:1076313.999

Additional Search Words

1076313.999
1631
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